

# I LOVE MY JOB!

Melissa Dennett, Apprentice Client Adviser, Marsh



- **Where did you go to school?** Notre Dame High School, Norwich
- **What path did you take to get to your current position?** Completed my A levels in summer 2018 and started as an Apprentice in October 2018.
- **What subjects did you study?** A level Mathematics, History and Psychology
- **How many jobs have you had, and can you name them?** I have had two jobs previous to this role, both in retail.
- **What school subjects link to your career?** Mathematics – I am often calculating Premiums
- **A typical day in your current role looks like:** Responding to Client queries, sending out policy documentation and invoicing for placements.
- **What skills do you use daily, that you learnt at school?** Numeracy, English skills when composing emails.
- **What is the number #1 piece of advice you've been given that helped you with your career choice?** I was deciding between going to University to study Criminology or whether to do an apprenticeship. I think a piece of advice that would have helped me would to have been to have admitted to myself sooner that I did not want to go to university rather than allowing my sixth form to pressure me into applying.
- **Where do you see yourself in 5 years?** Hopefully having progressed within my team! I would like to be Client Executive on a few accounts for sure.
- **What is the average salary for this role?** As an Apprentice £14,000 but I believe once you have finished the scheme this is risen to £20,000.
- **If you could have done anything differently on your career journey, what would it be?** So far I don't think there is anything! I finished my retail job which I had been in for 2 and a half years (while I was in education) the day before I started at Marsh – I have not been unemployed since I was 15!

## Why do you love your job?

I love my job because I am a valued member within the team and there is a clear path for progression and also pay rises! I don't feel as though I will be static in anyway. I enjoy working in an office and building relationships with Clients and watching myself grow with confidence when giving correct advice.