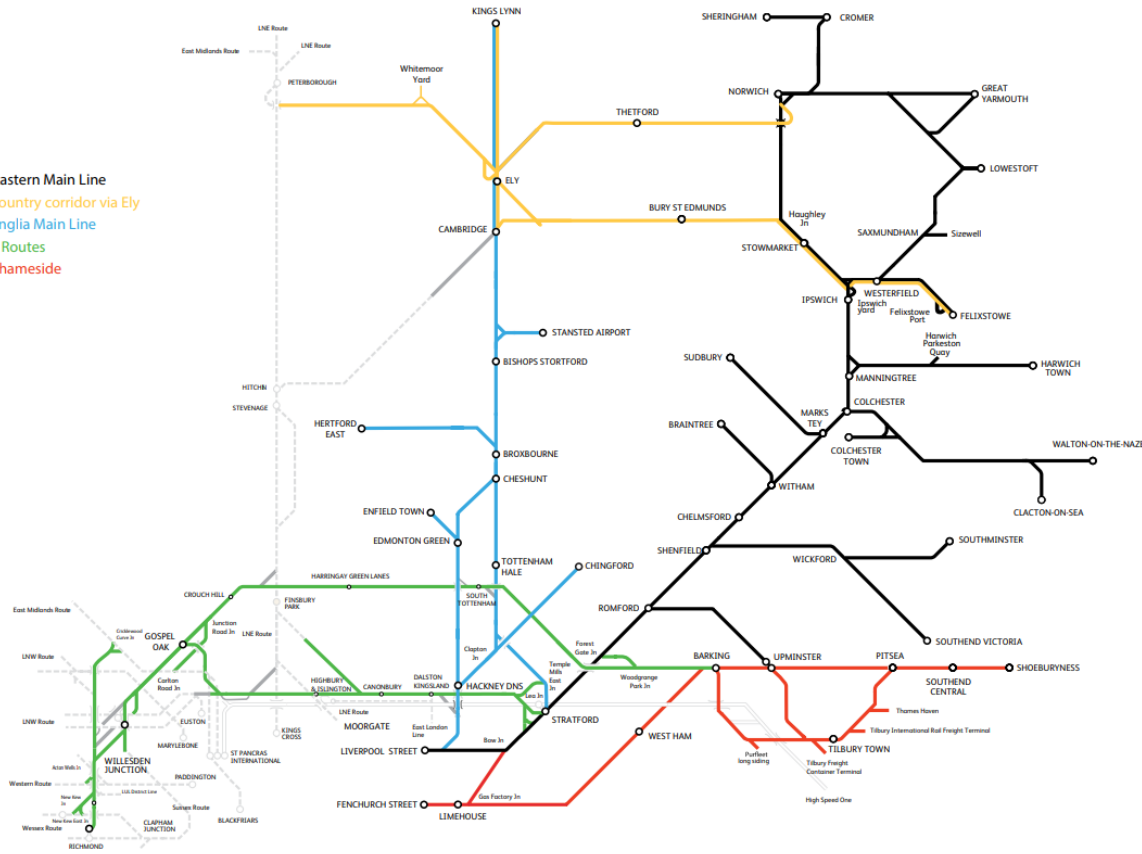




***Improving performance:
Maintaining and renewing
the railway 2019-2024***

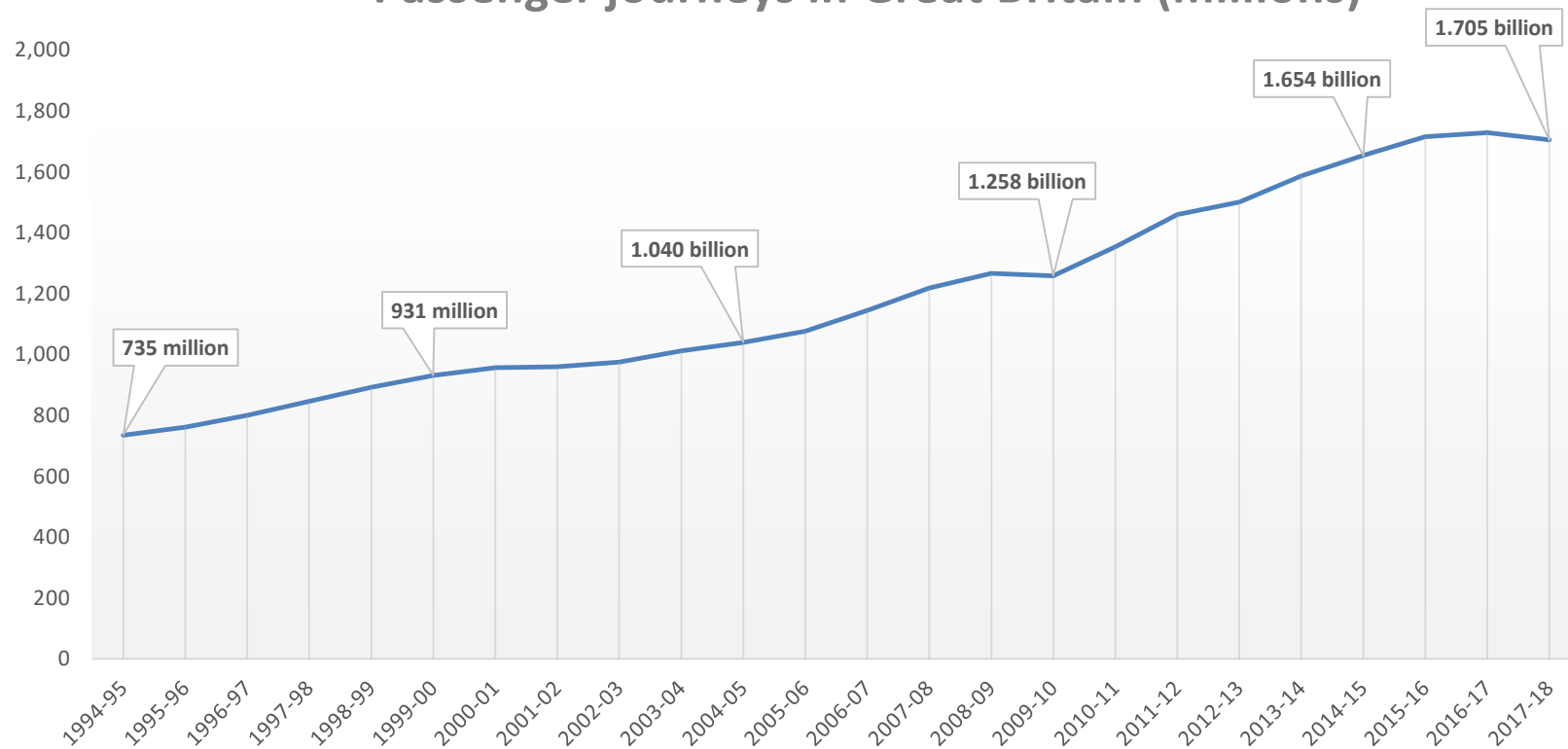
- Meliha Duymaz
- Route Managing Director
- Anglia route, Network Rail

Great Eastern Main Line
 Cross country corridor via Ely
 West Anglia Main Line
 Orbital Routes
 Essex Thameside



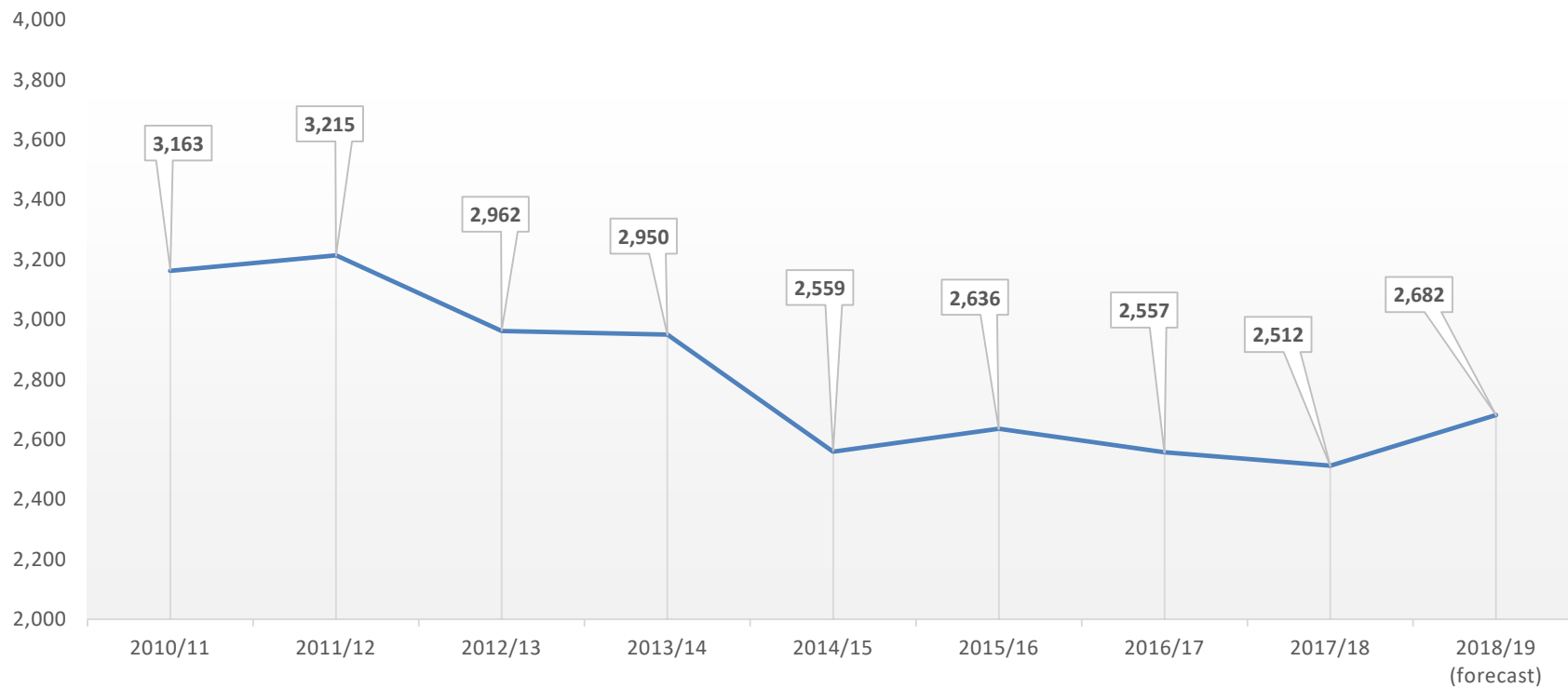
Introduction – Anglia route

Passenger journeys in Great Britain (millions)



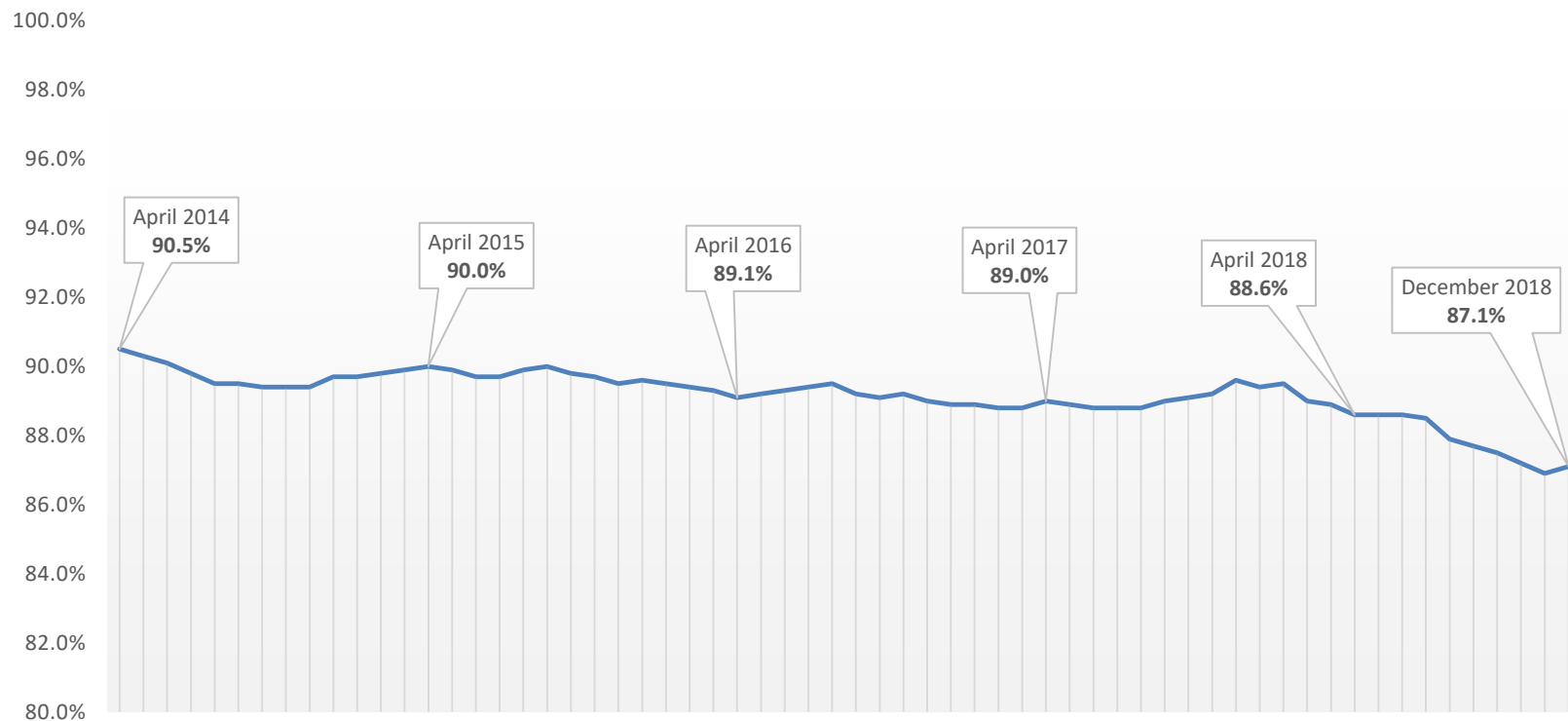
A growing railway

Service affecting failures on Anglia route



Infrastructure reliability

Control Period 5 performance – Greater Anglia



Current performance

Every Second Counts

Anglia's train performance strategy

While we are one of the top performing routes, train performance has been on a declining path.

To turn this around we need renewed focus on areas that can make a real difference.

We have identified the eight biggest causes of delays, and by working smarter we can all make small changes to help prevent incidents in the first place and reduce delay minutes when they do.



PREDICT

Using technology to identify problems and fix them before they cause delay.



RESPONSE

Reduce response time to 20 mins for Inner London and main lines. Drive down outer areas' response time based on frequency of service.



TSRs/ESRs

Reduce 'Temporary Speed Restrictions' and 'Emergency Speed Restrictions' to improve timetable resilience.



TIMETABLE RESPONSE

Source new tools and resource to analyse worst performing trains and critiquing dwell times to aid future interventions.

Your insight and experience is essential to our success, so if you have an idea on how we can improve train performance, speak to your line manager.

#EverySecondCounts



OPERATIONS

The capability uplift from new services and trains will add performance risks. Operating to right-time will be a key focus area for Anglia in CP6.



FLEET - LED BY TOC/FOCs

Working with operators to improve the reliability of their fleet.



NON-TRACK ASSETS

Reduce service failures by better maintaining platforms, signals, overhead line and other non-track assets.



EXTERNAL

Help reduce delays caused by trespass, crime, weather and fatalities. Improve understanding on how to keep critical junctions working.

Every second counts

Control period 6: 2019-2024

- **£2.2 billion** budget
 - **£1 billion** to maintain and operate our network
 - **£1.2 billion** to renew our infrastructure





Track



Signals and level crossings



Structures



***Overhead line
equipment***



Preparing for CP6



***Delivering our
plans***