

I LOVE MY APPRENTICESHIP!

Alice Ames, Flagship Group, Housing Policy and Practice Apprentice

- **Where did you go to school?** Wymondham High Sixth Form
- **What subjects did you study?** Psychology, Sociology and Geography
- **Why did you choose an Apprenticeship?** I chose an apprenticeship because you get experience whilst on the job. I wanted to start my career path when I left Sixth Form, this apprenticeship has allowed me not only to start my career but also progress within my studying too.
- **What path did you take to get to your current position?** From GCSE's, I then went on to study A-Levels. When this opportunity came up, I applied and received offers to both stages of the interview process (one being a group interview and one being an individual interview) and then I got the apprenticeship with Flagship.
- **What does a typical day in your role look like?** My day varies, in my apprenticeship I move around the company in three-month blocks receiving an insight into each department within Flagship. This ranges from departments such as the Housing Team to HR. I am currently with the Housing Team and a typical day for me is shadowing different roles within the department, helping our customers. I have shadowed a range of visits, varying from signing up a customer to carrying out a pre-leave inspection.
- **What do you think are the most valuable skills have you learnt on your apprenticeship?** Some of the most valuable skills I have learnt on this apprenticeship are: teamwork (when working with my colleagues), communication skills (when communicating with our customers) and adaptability skills too (when adapting to different situations).
- **What is the job prospect/progression when you complete your apprenticeship?** When I complete my apprenticeship, I am guaranteed a job from Flagship. The idea is that after I have experienced each department through learning and shadowing, I choose the department that I feel I would like to work with.
- **Where do you see yourself in 5 years?** This is a difficult question as I have only experienced one department in my apprenticeship so far. However, I thoroughly enjoy working with our Housing Team and would love to see myself being part of them in 5 years' time. I would like

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- **What do you like best about being an apprentice?** I love working whilst studying, you gain the experience whilst working which really benefits your studies because you can apply your experiences.

Why do you love your apprenticeship?

I love the support that Flagship provide. Not only am I given a day of study leave a week to focus on my qualifications, I also have a huge support network from a range of people within Flagship. I also love the opportunities provided in this apprenticeship such as moving around the company, experiencing different departments and working on different projects.