

# I LOVE MY APPRENTICESHIP!

**Morgan Lingley, Flagship Housing Group, Housing Policy and Practice Apprentice**



- **Where did you go to school?** Thorpe St Andrew School and Sixth Form
- **What subjects did you study?** A Level—History, Geography and Business
- **Why did you choose an Apprenticeship?** I always wanted the experience of more practical work compared to study. I could not miss out on 3 years of work to continue sitting in a classroom. That is why the Degree Apprenticeship is the perfect balance of both.
- **What path did you take to get to your current position?** During my final year of sixth form, I started looking for apprenticeships, the Bright Futures role clearly stood out. After completing my first year at Flagship I am continuously improving and developing whilst looking forward to completing the next 3 years of my apprenticeship and beyond.
- **What does a typical day in your role look like?** On a Monday Morning we will have a team catch up to discuss our week ahead and achievements from the week before. This allows us to focus on areas which will benefit the team the most. I have been given projects to work on and this is my focus most days. These range from creating fraud prevention flows making the housing team lives a lot easier to digitalising paper forms and carrying out staff wide raffles. I will also travel from office to office to carry out Governance training which helps all staff learn about dealing with suspected bribery and spotting fraudulent behaviour. Although this is an 'office-based job' it is continuously changing, and I am always learning new skills.
- **What do you think are the most valuable skills have you learnt on your apprenticeship?**

Responsibility – I am much more aware of what I need to achieve and the time scale something needs completing. I ensure all my work is to the highest standard.

Professionalism – Working in an office environment has completely changed the way I act. I am always keen to learn and develop my skills.

Communication – The way I talk and interact with colleagues is much more efficient and effective allowing more work and progress to be completed.

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- **What is the job prospect/progression when you complete your apprenticeship?** I am looking to work towards taking on a management position at the end of my apprenticeship. I have a strong belief that my course, colleagues and training will help me develop and achieve my goal.
- **Where do you see yourself in 5 years?** Within a management position at Flagship. I would like to continue working alongside my co-workers at Flagship whilst progressing within the organisation. This apprenticeship allows me to develop in such a way I will be highly trained within 5 years, both through internal and external training.
- **What do you like best about being an apprentice?** Being able to develop myself as a person as well as professionally. I have been given opportunities other people my age are not exposed to at University. These experiences are always helping to increase my involvement at Flagship Group and the responsibilities I am given.

### Why do you love your apprenticeship?

**My Apprenticeship has opened so many doors for me. I am exposed to many areas of business I never would have imagined at the age of 20; working across multiple departments including: Housing, ASB, HR and Governance my business knowledge is always improving. I have been able to meet and work alongside colleagues of all levels, allowing me to learn many new skills and continue to develop my portfolio.**